

Santa Monica Experience Management Plan

Community Agreements

As we celebrate all that Santa Monica offers those who live, work and play here, we agree to the following principles of collaboration and believe that doing so will enable us to do our best work together:

1. We show up prepared and ready to engage.
2. We encourage, welcome and respect all ideas and perspectives.
3. We hold ourselves and others accountable to agreements.
4. We communicate in a timely and transparent way.
5. We don't let perfect get in the way of the good.
6. We invite joy and laughter

The Collective Impact Framework



Common Agenda:

Coming together to define a problem and create a shared vision to solve it.

Shared Goal Areas:

Tracking progress in the same way, allowing for continuous learning and accountability.

Mutually Reinforcing Efforts:

Integration of participants' many different activities to maximize the end result.

Continuous Communication:

Everyone is connected via consistent communication; building trust and strong relationships.

Backbone Support Organization:

Team dedicated to supporting and coordinating the work of the whole.